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FAX

September 12, 2007 Date Examiner. Kyung H. SHIN To Patent & Trademark Office Of 571-273-8300 Fax Pavel Pogodin, Reg. No. 48,205 From Request for Return of Initialed PTO-1449A Form Subject 09/964,129 USSN Our Ref CA1464

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(including cover sheet)

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In re application of

Pages

Docket No: CA1464

Takeshi ISHIZAKI, et al.

Appln. No.: 09/964,129

Group Art Unit: 2143

Confirmation No.: 2009

Examiner: Kyung H. SHIN

Filed: September 25, 2001

For: INTEGRATED SERVICE MANAGEMENT SYSTEM

This fax filing includes:

Request for Return of Initialed PTO-1449A Form

1 page

2. Copy of the (dated and stamped) filing receipt of the IDS filed on 10/31/06

3 pages

3. Copy of PTO 1449 Form

1 page

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PATENT APPLICATION

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of

Docket No: CA1464

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INTEGRATED SERVICE MANAGEMENT SYSTEM For:

REQUEST FOR RETURN OF INITIALED PTO-1449A FORM

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Sir:

As shown by the copy of the (dated and stamped) filing receipt herewith enclosed, Applicant filed an Information Disclosure Statement ("IDS") on October 31, 2006. However, the Examiner did not return the initialed PTO 1449 Form. The Examiner is hereby respectfully requested to initial and return a copy of Form PTO 1449 filed with the IDS of October 31, 2006. A copy of the noted IDS is enclosed.

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Date: September 12, 2007

Respectfully submitted,

Paval Pogodi Registration 1

CERTIFICATE OF FACSIMILE TRANSMISSION

I hereby certify that this REQUEST FOR RETURN OF INITIALED PTO-1449A FORM is being facsimile transmitted to the U.S. Patent

and Trademark Office this 12th day of September, 2007.

MONICA MORENO